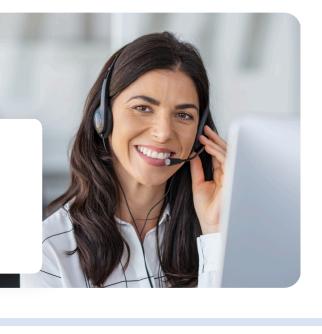# MANAGED SOLUTION

# Microsoft Platform Support Services

**Managed Solution is your trusted partner in navigating the complexities of modern technology—ensuring your business is able to operate smoothly and securely.**

See the difference Microsoft Platform Support Services can make for your business.

- **Security Services:** Stay protected with comprehensive baseline alerts
- **Reporting:** Get actionable insights for smarter decision-making
- **Platform Management:** Streamline operations for greater efficiency
- **Exchange Online Protection:** Proactively secure your business email
- **Platform Adoption:** Maximize your Microsoft investment

## The Managed Solution Difference

**24/7 US-Based Helpdesk**

**Microsoft Certified Engineers**

**Advanced BI Reporting**

**95.4 CSAT Score**

## Contact Us Today

sales@managedsolution.com
www.managedsolution.com
888.563.9132

# Your Trusted Technology Partner

Managed Solution provides comprehensive IT services that have fueled business growth and driven innovation for over 22 years. Beyond mere IT management, we partner with you to optimize your entire business's ecosystem, aligning technology with your strategic goals to drive transformative results.

By providing tailored solutions for diverse range of needs paired with our proactive approach to IT challenges, we are able to stabilize spend, ensure minimal disruption to your operations and enhance your security posture and compliance readiness.

## 3x
Specialized Microsoft Solutions Partner

**Microsoft** Solutions Partner
Infrastructure
Azure

**Microsoft** Solutions Partner
Security

**Microsoft** Solutions Partner
Modern Work

**ABOUT**

We're technology enthusiasts with a people-first approach. For over two decades, we've witnessed the profound impact that the right technology and support can have on businesses and individuals. Success, to us, is seeing our clients, partners, and team conquer challenges to achieve their greatest goals and build lasting connections. This relentless pursuit of inspiration drives us forward, pushing us to deliver innovative solutions that empower growth and lasting success.
**www.managedsolution.com** in

**MANAGED SOLUTION**

# Program Inclusions

### Security: Configure Baseline Alerts
Malware Attacks
File Deletion
External Sharing
Elevation of Admin Privilege
Malicious URL click detection
Forwarding or redirect rules
eDiscovery search started
Malicious files/URL
Suspicious activity
Retention policies

### Security: Exchange Online
Anti-malware
Anti-Phishing
Anti-Spoofing
Security Polices
Protection Policies
Allow/Block Lists
Quarantine
Mail Flow
Monitoring
Compliance
Administration
Email Encryption
Detect & respond to compromised users

### Reporting
Microsoft Adoption Score
Microsoft Usage Reports
Compliance Score Reporting
Intune Report and analytics

### Platform Adoption
Forms Creation
Lists Creation
Team Support
Cloud App Security
Power Automate Support
Power BI Data Connections
SharePoint Site Configuration
Teams Phone Support
Viva Connections Support
Viva Engage Support
Viva Learning Support

### Platform Management
Set up audio conferencing
Intune enrollment verification
Identify configuration changes needed
Application and config deployment
Application management
Create Conditional Access Policies